ELLUCIAN BROWSER SUPPORT CALENDAR

The following browsers and versions are supported by all Ellucian products except where noted in the "Notes & Exceptions" column.

Last Updated on 8/26/2019

Browser Support

Browser	Operating System	Support Begins	Support Ends	Notes & Explanation
Chrome	Windows	Currently Supported		*Ellucian makes every attempt to support the latest browsers with the latest release of our products. Firefox and Chrome support may be limited to the current version and one back for most products except where noted in the documentation. Due to NPAPI plugin dependencies, Banner 8.x INB is no longer support Chrome 45 and higher. Please see Article 000035689 for more information about browser restriction for Banner 8.x INB support.
Firefox	Windows	Currently Supported		*Ellucian makes every attempt to support the latest browsers with the latest release of our products. Firefox and Chrome support may be limited to the current version and one back for most products except where noted in the documentation. Due to NPAPI plugin dependencies, Banner 8.x INB is no longer support Chrome 45 and higher. Please see Article 000035689 for more information about browser restriction for Banner 8.x INB support. Firefox no longer supports NPAPI plugins, including Java runtime, as of Firefox 52 – 3/7/2017. Firefox Extended Support Release: While Ellucian has not been through a formal certification of the Firefox ESR browser, based on customer feedback, we will provide support to customers running Firefox ESR for both Banner 8 and Banner 9, until Banner 8 INB moves to Sustaining Support. Issues identified that are unique to the Firefox ESR browser will be evaluated on a case-by-case basis, and we will not address performance issues unique to the Firefox ESR browser.
MS Edge	Windows 10	Currently Supported		* All Ellucian solutions supported except: Banner 8.x INB will not be supported on MS Edge. Banner 8.x SSB support for Edge is dependent upon Oracle WebLogic 12c.
Safari (all)	MAC OS	Currently Supported		*Ellucian makes every attempt to support the latest browsers with the latest release of our products. Banner XE solutions (Banner Event Management, Faculty Grade Entry, Banner Course Catalog and Course Schedule) not supported on Safari 4 and lower.
Internet Explorer 11	Windows	December 2019		

Assistive Technology Support

Browser	Operating System	Support Begins	Support Ends	Notes & Explanation
JAWS 16	Windows	Currently Supported		Banner 9 currently supports the JAWS Screen Reader for IE 11 and Firefox according to Ellucian Browser Support policy. *
JAWS 17	Windows	Currently Supported		Banner 9 currently supports the JAWS Screen Reader for IE 11 and Firefox according to Ellucian Browser Support policy. *
Voice Over	OSX El Capitan & Higher	Currently Supported		Banner 9 currently supports the Voiceover that bundles with OSX El Capitan (and higher) on Safari. *
Voice Over	IOS 9.2.1 & Higher	Currently Supported		Banner 9 currently supports the Voiceover that bundles with iOS 9.2.1 (and higher) on mobile devices. *

* Operating system listed are exclusive to the supported operating system and browser version as documented by the browser manufacturer and supported by Ellucian solutions. Indicates all Operating System supported by the browser manufacturer as documented by the browser manufacturer and tested by Ellucian. The Recruiter Console support IE on Windows only. Colleague UI does not support Chrome. Ellucian International Student and Scholar Management is supported on IE and Firefox for Windows only. **In some cases where third party products (ex. Cognos, EMC ApplicationXtender for Banner Document Management) do not supports the listed browser version, Ellucian solutions which are dependent upon the third-party component may not be fully supported.**

Always consult product release guides for additional browser support information. See the Ellucian Browser Support Policy page for more information about supported browsers for Administrative applications and Self-Service Applications.