

JACKSON STATE UNIVERSITY
May 2007 Student Satisfaction Survey
Summary Analysis

N=723

Academic Characteristics Items	Percentage Levels of Satisfaction			
	Satisfied	Neutral	Dissatisfied	Total %*
Course content in major field	90.9	7.2	1.9	100.0
Instruction in major field	87.8	9.3	2.9	100.0
Out-of-class availability of instructor	77.3	18.0	4.7	100.0
Attitude of faculty towards students	77.7	14.2	8.0	99.9
Value of information provided by instructor	80.8	12.9	6.4	100.1
Student voice in university policies	54.9	29.2	15.9	100.0
Rules governing student conduct at university	69.3	21.9	8.9	100.1
Resident hall rules and regulations	46.1	41.4	12.6	100.1
Personal security/safety at the university	55.3	24.5	20.2	100.0
Adequate classroom facilities	75.7	13.8	10.5	100.0
Adequate laboratory facilities	66.3	20.1	13.7	100.1
Representation of students by Student Union	62.0	30.0	8.0	100.0
Campus bookstore	77.0	14.8	8.2	100.0
Availability of student housing	59.6	37.9	2.5	100.0
Billing and fee payment procedures	50.8	25.6	23.7	100.1
University's concern for students	54.2	26.4	19.4	100.0
Attitude of non-teaching staff	56.3	25.7	18.0	100.0
Campus media (student newspaper, radio station)	68.9	27.5	3.6	100.0
Overall satisfaction with quality of education received	86.7	10.5	2.8	100.0

* Total percentages may not add to 100 percent because of rounding.

Campus Services	Percentage Levels of Satisfaction		
	Used	Did Not Use	Total %
Academic advising	85.8	14.2	100.0
Career planning	53.8	46.2	100.0
Job placement	40.5	59.5	100.0
Student health center	52.8	47.2	100.0
Financial Aid	94.1	5.9	100.0
Financial services	94.7	5.3	100.0
Parking facilities	85.3	14.7	100.0

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Campus Services	Percentage Satisfaction Level of Service Used			
	Satisfied	Neutral	Dissatisfied	Total %*
Academic advising	71.5	10.2	4.0	85.7
Career planning	44.1	7.3	2.4	53.8
Job placement	31.7	5.9	2.9	40.5
Student health center	40.5	8.7	3.6	52.8
Financial Aid	59.5	16.9	17.7	94.1
Financial services	60.3	14.8	19.6	94.7
Parking facilities	33.3	11.6	40.4	85.3
Overall satisfaction with quality of services used	65.4	25.3	9.3	100.0

** Percentages (except overall satisfaction) will not add to 100 percent because non-users of services were excluded.*

Activities Participated In	Percentage Frequency of Participation			
	Frequently	Occasionally	Not at All	Total %*
Religious service	32.4	32.4	35.3	100.1
Being bored in class	12.3	64.3	23.4	100.0
Participated in organized demonstrations	26.0	37.9	36.1	100.0
Failed to complete homework assignment on time	4.4	45.0	50.6	100.0
Tutored another student	16.2	49.0	34.9	100.1
Studied with others	43.7	47.9	8.4	100.0
Was a guest at a teacher's home	4.6	12.6	82.8	100.0
Smoked cigarettes	3.0	6.6	90.3	99.9
Drank beer	4.7	17.8	77.5	100.0
Drank wine or liquor	7.1	41.4	51.6	100.1
Felt overwhelmed by all that needed to be done	28.8	53.3	18.0	100.1
Felt depressed	13.3	45.5	41.2	100.0
Performed volunteer work	32.2	51.9	15.9	100.0
Played a musical instrument	11.3	16.9	71.8	100.0
Asked a teacher for advice after class	37.2	53.0	9.8	100.0
Overslept and missed a class	6.1	45.8	48.1	100.0
Discussed politics	24.2	52.6	23.2	100.0
Worked in a local, state or national political campaign	9.0	20.6	70.4	100.0
Voted in a student election	33.7	32.8	33.5	100.0
Used a personal computer	80.9	16.6	2.5	100.0
Socialized with someone of another racial/ethnic group	61.1	34.6	4.3	100.0

** Total percentages may not add to 100 percent because of rounding.*