Check your JSU E-Mail for important online class information.

2. Click on Email from the Homepage.

3. Select Student Login from the Email page.

4. Type your [Jnumber@students.jsums.edu](mailto:Jnumber@students.jsums.edu) in the Email box and type your “default” birthday password in the format (mmddyyyy) ex. 05041991.
HAVING TROUBLE LOGGING IN? Reset E-Mail Password in P.A.W.S.

1. Login to P.A.W.S.

2. On the Main Menu, Select “Reset Your Email Password.”

Main Menu

Welcome to JSU PAWS (Personal Access to Web Services)!

Personal Information
- Update addresses, contact information or marital status; review name or social security number change information; Change your PIN; Customize your directory profile.

Student & Financial Aid
- Apply for Admission, Register, View your academic records and Financial Aid

Faculty & Advisors
- Enter Grades and Registration Overrides, View Class Lists and Student Information

Employee
- Time sheets, time off, benefits, leave or job data, paystubs, W2 and 1099-T data.

Blackboard
- Graduation Clearance Approval Process
- Activate NetID, Change NetID Password
- [Reset Your Email Password]

Reset Your Email Password

[NOTE:]
If you have multiple roles at JSU; e.g., employee taking classes, alumni taking graduate courses, etc., this request will reset the password on all of your corresponding JSU Gapps email accounts to your Date of Birth (mmddyyyy); e.g., if you have two email addresses john.doe@jsuns.edu and john.doe@students.jsuns.edu, your new password for both accounts will be your date of birth (mmddyyyy).

Please also note that this only affects your JSU Gapps Email System (new JSU email) passwords and not your NetID, JSU PAWS, Library System, etc.

3. Selecting Reset will set your password to the default date of birth password (mmddyyyy).

4. Click EXIT.

Note: For support accessing P.A.W.S., please call 601-979-1851 or 601-979-0898.