Internship Manual
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DEPARTMENT OF PUBLIC POLICY & ADMINISTRATION
APPLICATION FOR STUDENT INTERNSHIP

Date: ______________________________   Course Number: _________________

I. GENERAL

Name: ___________________ I.D. Number: _______ Classification: □ Master □ Ph.D.

Major: ________________________ Advisor: __________________________

Anticipated Date of Graduation: __________ Internship Duration: ___________ __________

(from) (to)

Credit(s) for Internship: _______ Sex: □ Male □ Female Veteran: □ Yes □ No

Address: ______________________________________ Phone: ___________________

(Temporary)

Address: ______________________________________ Phone: ___________________

(Permanent)

Responsible Relative: ______________________________ Phone: ___________________

Address: __________________________________________

II. ACADEMIC PREPARATION

List major courses completed to date:

____________________________________________________________________________

____________________________________________________________________________

____________________________________________________________


III. WORK EXPERIENCE

List previous work experiences including Summer and part-time, and length (i.e., one month; one year, etc.)

____________________________________________________________________________

____________________________________________________________________________

____________________________________________________________________________

IV. APPROVAL

Department Internship Coordinator Date Department Chair Date

School Dean Date

I. WHAT IS AN INTERNSHIP?
Relatively short term in nature, an internship is an employment situation in which a student gain supervised practical experience by taking on a responsible role as a worker in an organization. Considered as an investment in the future by most public managers, and a way of reducing the front-end costs of learning an organization, there are various types of internships available at the federal, state, and local levels. Internship can range from seeing a Congressional office in action to working with teen-age runaways, working in a hospital, or other myriad experience. An internship is an excellent way to build important connections that are invaluable in developing and maintain a strong professional network for the future.

II. PURPOSE OF THE INTERNSHIP EXPERIENCE

An internship experience affords students the opportunity to apply theories in a field setting and develop “self-directed learning skills.” Specifically, an internship program offers a student the following opportunities:

1. It provides a student with a practical real world experience in the public or nonprofit sector.

2. It enables a student to develop important public administration skills which cannot be taught in the classroom. These experiences vary from working on special projects for the interning agency to learning about the human motivation process in a complex organization.

3. It enables a student to compare theoretical ideas learned in the classroom within the world of work regarding public administration experiences.

4. It provides a student with some experience in an actual public or nonprofit agency before entering the job market. Such experience not only increases the job prospects of students but also teaches them what is expected in terms of professional behavior.

5. It permits a student to apply the technical skills learned in the classroom to the real world public administrative problems.

6. It allows a student an opportunity to understand the unique environmental conditions associated with a particular level of government, such as federal, state, or local administration.

7. It affords students the opportunity to improve their academic skills through oral and written communications.

III. INTERNSHIP AND THE CURRICULUM

The internship experience is mandatory for all pre-service students. In-service students
(Anyone employed at a leadership level in a public, nonprofit, or appropriate private sector (e.g., Director of External and Governmental Affairs) career may have this requirement waived, provided they can demonstrate that they have worked in leadership/managerial capacity. This exposure must be documented and presented to the Internship Committee which consists of the Masters of Public Policy and Administration Program Coordinator, the Internship Coordinator, and one additional faculty member, for approval. Each submission is judged on a case-by-case basis. If the internship is waived, the in-service student must take two additional courses, six (6) hours to substitute for the internship classes.

The Public Policy and Administration (PPA) Program does not permit students to intern until they have completed twelve (12) hours of course work; and the student must have an overall 3.00 GPA. Also, the student must have taken at least one (1) Methods Course in the program. Students must have completed two (2) semesters of courses before going on an intern assignment.

IV. EXPECTATIONS OF AGENCY SUPERVISOR

1. To provide a meaningful learning experience for the intern by exposing him/her to agency policies.

2. To expose the intern to supervisory/administrative/managerial experiences.

3. To evaluate the intern and keep the Intern Coordinator informed as to progress and/or problems.

V. EXPECTATIONS OF THE INTERN COORDINATOR

1. To place the intern in a position compatible with the student’s career objectives, as nearly as possible.

2. To make on-site visits and communicate periodically with the agency supervisors and interns.

3. To evaluate the student’s daily log and intern in determining the student’s final grade.

VI. EXPECTATIONS OF THE STUDENTS

1. To treat the internship as if they are on a regular job with regard to such matters as coming to work on time, being conscientious about their duties, following the dress code, showing courtesy, and the like.

2. To prepare the portfolio, including the daily log.

3. To report any problems that may arise to the Intern Coordinator.
4. To perform professional services in a manner satisfactory to the Department of Public Policy and Administration and the internship agency for an equivalent of an average of 20 hours per week (15 weeks) per semester.

VII. ACADEMIC CREDITS

Students who successfully complete the internship earn three (3) semester hours each semester. Pre-service students approved to waive the internship requirements are required to take six (6) additional semester hours toward the degree requirements. Students are expected to complete the equivalent of four months of internship in a given semester.

The students, assisted by the Internship Coordinator, enjoy a wide latitude in selecting the agency most suitable with their career goals. The Program maintains an internship agreement which provides that the agency details specific intern responsibilities or special projects and work hours. The agreement is intended to assure that interns engage in more than superficial functions during the intern experience.

The interns receive a grade at the end of the internship based on the following criteria:

1. an evaluation by the agency supervisor accounts for twenty-five (25%) percent;
2. twenty (25%) percent comes from site evaluations by the Intern Coordinator; and
3. the portfolio (a book review 5%, paper 15%, daily log 10%, and evidence of a mock job search 5%, networking 5%, and participation in Toastmasters 5%, and service learning project 5%) accounts for the remaining fifty (50) percent of the student’s grade.

The Internship Committee evaluates the portfolio.

VIII. INTERNSHIP PETITION Wavier

An MPPA student may petition to waive the internship requirement if he or she can document substantial professional experience in his or her field of interest (see discussion under section “Internship and the Curriculum”). To qualify for a waiver, the student must fill out the Internship Petition Waiver Form and provide documentation of:

1. professional-level leadership/management experience of 12 month or more in duration (FTE) in a federal, state, or local government, nonprofit, or “quazi public agency”, and
2. that this experience is related to his/her field of study and long-term career goals.

The Internship Petition Waiver Form (see Forms) must be complete and signed by the student and his/her faculty adviser and then submitted to the Internship Coordinator who
will convene the Internship Committee for a final decision. The student will be informed of the committee’s decision by mail. If more information is needed to make a decision, the Internship Coordinator will request the information by email from the student.

Internship Waiver Petitions should be submitted at least one academic year before the student expects to complete the Program. Students who petition later than this, may delay their graduation if the petition fails.

IX. MATCHING STUDENT WITH AVAILABLE LOCATIONS AND PERSONNEL

Generally, all levels of government and some nonprofit agencies provide an extensive reservoir of internships. The Internship Coordinator makes contacts with federal, state, local government agencies and nonprofit organizations, mostly in Jackson to secure internships for students; and arranges for the agencies to provide supervision of the interns. Every effort is made to match the needs of the student with those of the agency. Students are allowed to serve in internships outside of the state. Interns have been placed in venues as varied as Ghana, Costa Rica, various U.S. cities and South Africa, and other out of state sites.

HUD interns must specialize in Community and Economic Development, and they must work with an agency engaged in economic and community development. Each semester they receive stipends.

X. COMPENSATION AND INTERNSHIPS

Every effort is made to remunerate PPA students for their internship work. However, students must do internships even if there is no remuneration involved. The amount of remuneration depends on the type and kind of internships.

All interns are required to participate in the weekly professional development seminars and Toastmasters for the duration of their internship.

XI. PLACEMENT LOCATIONS REGULARLY AVAILABLE

Students have interned in a variety of departments in the City of Jackson, in Hinds County government, in state government, in federal government, in private and nonprofit organizations. For example, Christian Children’s Fund, the Jackson Urban League, the Mississippi Institute for Small Towns, American Red Cross, and the Neighborhood Housing Service. At the state level, students have performed internships in a wide variety of state agencies, such as the State Ethics Commission, the State Department of Health, the State Department of Mental Health, the Department of Environmental Quality, the Governor’s Budget Office, the Department of Economic and Community Development, the Attorney General’s Office, the State Personnel Board, the Gaming Commission, the Department of Transportation, the Performance Evaluation and Expenditure Review (PEER) Committee, Mississippi Housing Authority, Mississippi
Development Authority, and others. At the federal level, the program has executed Graduate Cooperative Agreements with the Department of Veterans Affairs, the Department of Labor, Department of Equal Employment Opportunity Commission, and the Environmental Protection Agency.

XII.  INTERNSHIP PAPER

The internship requires that the student prepare a fifteen (15) paper of the internship experience during each semester with an agency (see Model Outline). This provides students with a unique opportunity to reflect on how well the experience fulfills their needs and expectations, and at the same time, expresses an insider’s view concerning how the management processes might be improved within the agency once a position is acquired.

XIII. VACATION POLICY

Generally, holidays and vacations for interns will be governed by the policies of their respective work sites. Exceptions to this are the Christmas vacation and the break between semesters. Since interns are students, Christmas and periods between semesters provide a needed opportunity for home travel.

Obviously, interns must develop a satisfactory work plan in concert with the mentor, vis-a-vis vacations.

XIV.  MODEL OUTLINE FOR STUDENT NARRATIVE REPORT ON INTERNSHIP EXPERIENCE

I.  INTRODUCTION (Part I should be completed at the end of the first four (4) weeks).
A. Name of student
B. Name and place of agency in which internship took place, including the beginning and termination dates.
C. Give a description of assignment in agency.
D. Types of duties assigned and brief description of work attempted and what was accomplished.

II. AGENCY

A. Discuss the status and role of your agency in the nation, state and community. What is its purpose? To whom is it responsible? What is its relationship to other agencies and/or institutions?

B. Discuss the administration of your agency as well as providing financial assistance and/or services to people. Describe the agency’s philosophy, policy and personnel standards. What are some of the problems that confront the agency in its responsibility to the people and to the community?

III. ORGANIZATION

A. Discuss the problems that confront the agency in which the field experience is located. What appears to be its major problems? What do you see as the cause of these problems? What are some of the proposed solutions (if any) to these problems?

B. Impact of the problem in relation to their cost to the people involved and to society?

C. What are the strengths of the agency? How has the agency capitalized or built upon the strengths?

IV. EVALUATION OF INTERNSHIP (To be completed at the end of internship experience)

A. Describe your expectations, uncertainties and readiness in relation to your field practice placement. What do you feel was the most significant experiences of your placement? If any of the experiences were of a negative nature, what were your reactions to them? How can they be resolved? What changes can be made to improve the delivery of services in the agency? Were you able to obtain an overall basic understanding of your role, in implementing the agency’s program?

B. Discuss your relationship with the permanent staff of the agency. Did you find any conflict in philosophy that you learned in your classes to that of the agency? How were they similar or different? Was your supervisor helpful in
understanding the agency’s program and resolving any conflicts with others? Is the agency’s interpretation of its program and available services to the people in need of them positive? What are some of the needs of the people that are not being met by the agency?

C. Identify skills either acquired or improved during the internship experience. Integrate theoretical constructs from readings.

D. What do you feel was the strengths in your field placement? Were you adequately prepared by the university for this experience? How can it be improved?

E. Describe your general impression of the agency’s philosophy and practice, effectiveness of supervision, and overall climate of your internship setting. Do you have any suggestions for improving the internship?
INTERNERSHIP FORMS

JACKSON STATE UNIVERSITY
Department of Public Policy and Administration
3825 Ridgewood Road, Box 18
Jackson, MS 39211
Telephone: (601) 432-6277

Placement Agency and Student Binding Agreement
with the
Department of Public Policy and Administration

Part I

THIS AGREEMENT is entered into as of _________________________________ between

________________________________________________

(Agency)

________________________________________________

(Student)

and the Department of Public Policy and Administration of Jackson State University.

Whereas, the student desires and is qualified for the Internship; and

Whereas, the students are required to perform internship duties as an objective of the grant the parties mutually agree to the following:

1. **Scope of Services - The student will:**
   
   Perform the professional services in a manner satisfactory to the Department of Public Policy and Administration and the undersigned agency for an equivalent of an average of 20 hours per week (15 weeks) per semester; do a satisfactory public service internship in an appropriate agency. The work required for the public service internship may not conflict, or interfere with the student’s academic schedule. Additionally, the student will submit an internship paper at the end of each semester based upon the internship.

2. **Scope of Services - The agency agrees to:**
   
a. Evaluate the intern at least two times per semester in written form and monthly in an oral evaluation;

b. Conferences with the Internship Coordinator and Department Chair relative to the intern;

c. Assign the interns to projects which will aid in the development of a knowledge base and skills;

d. Provide practical experience and training to participating students through work placement assignments. Work placement agencies must assure that work assignments involve substantive duties that will further the student’s career goals;

e. Ensure that the student’s work placement assignment provides the
experience and training to meet the required number of work hours specified in the students placement agreement;

f. Provide a number of work placement assignments that exceed the number of students assigned to the agency and must rotate the student work place assignments (applicable even if only one student is on site) in order to provide a wide variety of work experience;

3. Scope of Services - The Program will:

   a. Provide a learning environment for the student
   b. Sign and validate time cards, and
   c. Communicate with agencies and students to insure full compliance.

Signatures:

__________________________________________________________________________  ________________  ________________  
Student  Date  
__________________________________________________________________________  ________________  
Agency  Date  
__________________________________________________________________________  ________________  
PPAD Intern Coordinator  Date

HUD STUDENT AGREEMENT FORM

I, ______________________________________ certify that I am eligible to participate in the HUD Work-study Program administered by Jackson State University. I understand that to be eligible to participate in the Program, students must:

➤ Satisfy all applicable financial need guidelines established at the participating institution of higher education.

➤ Be a full-time student enrolled in the first year of graduate study in a community development academic program at the participating institution of higher education.
Demonstrate an ability to maintain a satisfactory level of performance in the community development academic program and in work placement assignments, and to comply with the professional standards set by the grantee and the work placement agencies.

- Not have previously participated in CDWSP.

- Provide appropriate written evidence that he or she is lawfully admitted for permanent residence in the United States, if the individual is not a citizen. The student must also provide written evidence of his or her status for permanent residence to the appropriate officials at the participating institution.

Further, I understand that as a HUD Work-study Fellow, I will:

- Maintain at least a 3.00 academic accumulative average.

- Participate in the Work-study Internship for a minimal average of 20 hours per week.

- Attend scheduled seminars, meetings and field trips.

- Engage in no full-time employment, and only part-time employment which do not interfere with financial eligibility or does not conflict with an agency assignment or graduate study.

- Complete the MPPA Degree within two (2) years and seek employment in a government or a nonprofit agency engaged in economic and community development.

I understand that failure to comply with this agreement will result in expulsion from program and repayment of all non-stipend funds received as part of this fellowship.

_______________________________  _______________________________
Student         Date

INTERNISHIP WORK SCHEDULE

Intern: _____________________________   Work Site: ______________________________

Intern Type: _______________________________   Semester: ____________ Year: __________

Internship Address: _____________________________________________________________
City                     State               Zip Code

Telephone: Work_____________________________   Home_________________________
Home Address: _________________________________________________________________

City                     State               Zip Code

Email Address:  ______________________________

Monday | Tuesday | Wednesday | Thursday | Friday

Total hours per week: ______

Intern Signature

Date

Supervisor’s Signature

Date

INTERNSHIP GOALS AND OBJECTIVES

Semester: ___________                         Year: _________

Name: _______________________________ Intern Site: _______________________________

Location: _____________________________ Intern Mentor: ___________________________

Beginning Date: ____________________ Expected Date of Completion:

____________________________
I. Goal(s)

II. Objective(s)

III. Activities:

List the three (3) most important outcomes you hope to accomplish this semester in your internship.

1.

2.

3.

List at least one professional self-improvement activity you plan to work on during the course of your internship.
List at least one **personal self-improvement** activity you plan to work on during the course of your internship.

List one **contribution** you plan to make to your internship site.

I have had a conference with my supervisor and together we have set the above goals, objectives, and activities for my internship for this semester.

_________________________________________  ______________________________
Intern’s Signature      Date

_________________________________________  ______________________________
Intern’s Mentor Signature     Date

_________________________________________  ______________________________
University Internship Signature    Date

<p>| <strong>DAILY LOG</strong> |
|-----------------|-----------------|----------------|
| <strong>Date/Day</strong>    | <strong>Activity Page</strong> | <strong>Time (If AC)</strong> |
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**MY CALENDAR OF ACTIVITIES**

Activity No.: ______

____________________

Activity Description
BI-WEEKLY SELF EVALUATION OF JOB PERFORMANCE
(To be turned in every two (2) weeks)

Intern Name: ___________________________ Period Evaluated: From ____________ to ____________

Work Site: ________________________________________________________________
If additional space is needed for responses to the following questions, please use the back of this sheet or the attached sheet.

1. What tasks have you done for the past two weeks?

2. What tasks did you feel you performed extremely well?

3. Have you encountered any tasks and/or situations where you felt inadequate or uncomfortable? ___Yes  ___No. If yes, please explain.

4. How did you handle this situation?

5. Are there areas where you feel you need improvement?

   Improve my typing skills.

COMMENTS
Waiver must be based on professional experience that is:

1. 12-months or more in duration (FTE) in a leadership/management capacity in a federal,
1. ATTACH a description of the professional experience you are using as the basis of this waiver request. Include your dates of employment, your primary duties, the number of employees supervised, and any special accomplishments (including verifiable documents such as a letter from immediate supervisor).

2. How does this experience relate to your studies at Jackson State University?

3. How does this experience relate to the work you hope to do after you obtain your degree?

Student: ____________________________   Faculty Advisor: ____________________________

Date: ____________________________     Date: ____________________________

APPROVED-INTERNERSHIP COMMITTEE:

MPPA Coordinator: ____________________________ Date: ____________________________

Internship Coordinator: ____________________________ Date: ____________________________

Committee Member: ____________________________ Date: ____________________________
The list below will provide a basis for collecting information for your career path. It is not intended to be all inclusive. You may add to or delete items from this list. However, your career path interview with your mentor should provide pertinent information that will aid you as you develop strategies for your career path. In addition to the interviews with state, local, and national professionals and practitioners, you are also expected to utilize other pertinent sources including the Internet.

1. What course(s) do you feel best prepared you for your position?
2. What is your job title, and description?
3. What do you like or enjoy most about your job?
4. What do you not like or enjoy least about your job/work?
5. What path did you pursue in order to reach your current status?
6. What advice could you give me in getting to where you are currently?
7. What is your salary range?
8. How long have you been in this position?
9. If you could change anything in your professional career path, what would it be, and how would you change it?
10. What advice can you give for the following as it relates to your factors as they relate to career success?
11. Please comment on the importance of the following factors as they relate to career success:

   a. Networking
   b. Interpersonal skills (human relations)
   c. Family
   d. Written communications
   e. Oral communications and presentation skills
   f. Technology, i.e., computer skills
   g. Membership and participation in associations and organizations
   h. Social interactions and relations
   i. Other(s), please comment
Individual Goals, Objectives, and Activities Plan

Name: ________________________________________     Date: ______________________________

Goal #1: ________________________________________________________________

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STUDENT INTERN EVALUATION

Intern Name: _____________________________________ Date of Evaluation: ____________________
Address: _____________________________________________________________________________

City
State                      Zip Code

Major: ________________________________________ Classification: __________________________
Anticipated Date of Graduation: ____________ Internship Period: From___________To_____________
Evaluator’s Name: _________________________ Position: ____________________________________
Agency Name: ________________________________________________________________________
Agency Address: ______________________________________________________________________

City                      State                   Zip Code

Note to Evaluator: Please attempt to be concise and objective in responding to all statements on this form. The purpose of this evaluation is to assist the intern, as well as his or her advisor in determining the areas in which further instruction is or not necessary.

1. First impression of the Evaluator (all poors are to receive a comment).

A. Knowledge of intern concerning office procedures:
   □ Excellent □ Poor (appears to have little background)
   □ Good (needs little instruction) □ Not Observed
   □ Fair (needs a great deal of instruction)

   Comments______________________________________________________________________

B. Knowledge of intern concerning organizational procedures:
   □ Excellent □ Poor (appears to have little background)
   □ Good (needs little instruction) □ Not Observed
   □ Fair (needs a great deal of instruction)

   Comments______________________________________________________________________

C. Creativity of Intern:
   □ Excellent □ Poor (added nothing)
   □ Good (added greatly to flow of ideas) □ Not Observed
   □ Fair (added little to flow of ideas)

   Comments______________________________________________________________________

D. Ability of intern to communicate in writing:
   □ Excellent □ Poor (written work never accepted)
   □ Good (needs little correction) □ Not Observed
   □ Fair (needs a great deal of help)

   Comments______________________________________________________________________
E. Ability of intern to communicate with others:

☐ Excellent  ☐ Poor (could not learn technique)
☐ Good (little problem in expressing ideas)  ☐ Not Observed
☐ Fair (problems encountered in expressing ideas)

Comments_____________________________________________________________________

F. Manual dexterity of intern in working with equipment:

☐ Excellent  ☐ Poor (could not learn technique)
☐ Good (learn rapidly)  ☐ Not Observed
☐ Fair (slow to learn)

Comments_____________________________________________________________________

G. Knowledge of intern in working with clients (persons being served):

☐ Excellent  ☐ Good  ☐ Fair  ☐ Poor  ☐ Not Observed

Comments_____________________________________________________________________

H. General Appraisal of the Intern:

☐ Excellent  ☐ Good  ☐ Fair  ☐ Poor  ☐ Not Observed

Comments_____________________________________________________________________

II. Mid-term Evaluation

A. In what capacity did you know the intern? ____________________________________________

B. What specific duties was he/she assigned by you? ______________________________________

______________________________________________________________________________

C. For what period of time did the intern work with/for you: ________________________________

D. Responsibility on the job:

☐ Seeks and sets for him/herself additional tasks
☐ Completes suggested supplementary work
☐ Does ordinary assignments of his/her own accord
☐ Needs occasional prodding
☐ Needs much prodding for ordinary assignments (comment)
☐ No opportunity to observe

Comments_____________________________________________________________________

E. Reliability of presence on the Job:

☐ Usually arrives early for assignments: arranges for own substitute
☐ On time or early, sometimes arranges for own substitute
☐ On time or calls in if absent
☐ Occasionally late, may or may not call in

Comments_____________________________________________________________________
Frequently late or absent, almost never calls in (comment)
☐ No opportunity to observe

Comments: ____________________________________________

F. Competence on task assignments:
☐ Highly competent to handle tasks normally assigned
☐ Highly competent on some tasks, average on others
☐ Average competence on any task
☐ Below acceptable competence on some tasks
☐ Lacks acceptable competence on most or all tasks (comment)
☐ No opportunity to observe

Comments: ____________________________________________

G. Attitude toward work:
☐ Willing to take on any assignment although it may mean additional work
☐ Willing to take most assignments, seldom complains about excess work
☐ Happy with normal assignments, may complain about overloads
☐ Occasionally complains about normal workloads
☐ No opportunity to observe

Comments: ____________________________________________

H. Ability to learn newly required skills:
☐ Quickly learns any new task, acquires above average skills
☐ Quickly learns most new tasks, acquires average skills
☐ Average learning speed and skills
☐ Takes longer than most to acquire average skills
☐ Does not seem to learn most skills to acceptable level (comment)
☐ No opportunity to observe

Comments: ____________________________________________

I. Knowledge of intern concerning office procedures:
☐ Excellent ☐ Poor (appears to have little background)
☐ Good (needs little instruction) ☐ Not Observed
☐ Fair (needs a great deal of instruction)

Comments: ____________________________________________

III. Final Evaluation

A. List the areas where the intern appears to need additional instruction:

1. ____________________________________________
2. ____________________________________________
3. ____________________________________________
4. ____________________________________________
5. ____________________________________________
B. In the opinion of the evaluator, does the intern possess the personality, drive and determination to successfully succeed in his/her field of interest?  Yes  No

Comments: ____________________________________________

____________________________________________________________________________
____________________________________________________________________________

Additional Comments: ____________________________________________

____________________________________________________________________________
____________________________________________________________________________

____________________________________________________________________________

Intern Signature_________________________________________  Date________________________

Evaluator’s Signature____________________________________  Date________________________
JACKSON STATE UNIVERSITY  
Jackson, Mississippi

STUDENT INTERNAL FINAL EVALUATION

<table>
<thead>
<tr>
<th></th>
<th>Consistently Exceeded Requirements</th>
<th>Often Exceeded Requirements</th>
<th>Met Projects Requirements</th>
<th>Did Not Meet Requirements</th>
</tr>
</thead>
</table>

**QUALITY OF WORK:** Extent to which work was accurate, neat, completed on time, well organized, thorough, and effective

**RELATIONSHIPS WITH PEOPLE:** Ability to get along with people, effectiveness in dealing with public and fellow employees.

**LEARNING ABILITY:** Speed and thoroughness in learning procedures, rules, and other details; alertness, adaptability.

**INITIATIVE:** Extent to which intern has ability to make work improvements, to identify and to correct efforts, to ask pertinent questions, and to show interest in functions of agency.
**GENERAL QUESTIONS ABOUT THE INTERNSHIP**

**INSTRUCTIONS:** Please place an `X` in the appropriate box that best expresses your point of view.

<table>
<thead>
<tr>
<th></th>
<th>VERY MUCH AGREE</th>
<th>AGREE</th>
<th>SOMEWHAT AGREE</th>
<th>DO NO AGREE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.  The intern served well the clientele of the agency.</td>
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<td>2.  The intern accomplished what he/she set out to do.</td>
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<td>2.  As a result of this experience, the intern has a better understanding of the means the agency is taking to address public needs.</td>
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<td>4.  I am better prepared to supervise interns in the future as a result of my involvement.</td>
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<td>5.  I think the intern would be a good employee in the future.</td>
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<tr>
<td>6.  I was responsive to the suggestions the intern made to me.</td>
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</tr>
</tbody>
</table>
JACKSON STATE UNIVERSITY  
Jackson, Mississippi  

PUBLIC POLICY AND ADMINISTRATION & PROGRAMS  
INTERNSHIP MANUAL  

Guidelines Prepared by:  

Dr. Bennett Odunsi  
Dr. Emeka Nwagwu  
Dr. James Harvey  
Dr. Curtina Moreland–Young, Chair  
Revised 1992, 1998 by Dr. L. Frances P. Liddell,  
Revised 2008  by Dr. Bennett Odunsi,  
Revised 2011 by  
Dr. Ester W. Stokes, Internship Coordinator