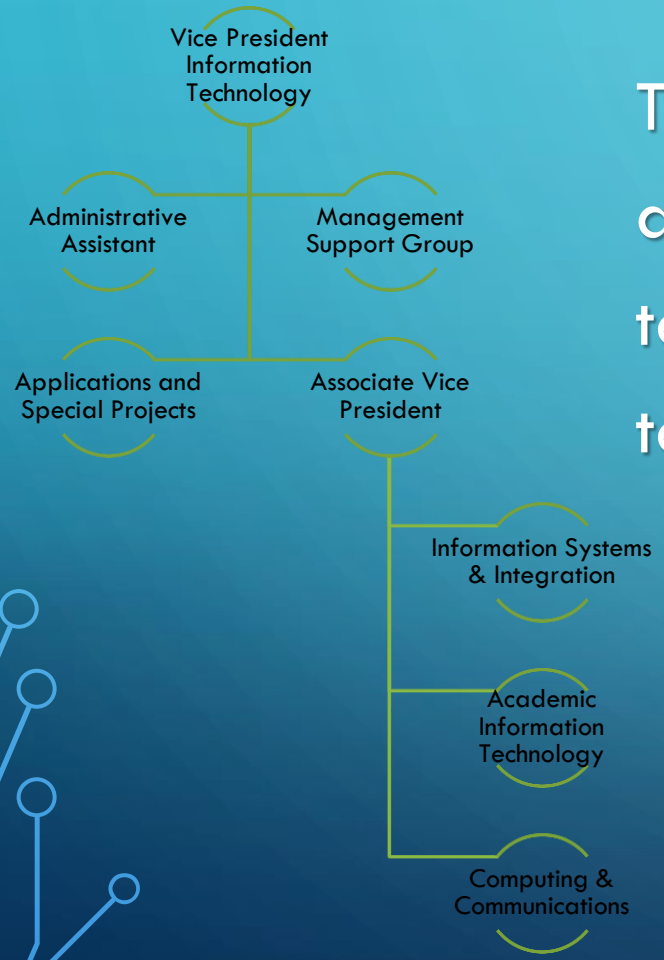
DIVISION OF INFORMATION TECHNOLOGY

2013 – 2014 ANNUAL REPORT

DIVISION OF INFORMATION TECHNOLOGY MISSION



To support and enhance academic and administrative activities of Jackson State University by providing technology infrastructure and services that broaden teaching, learning, and research experiences

DIVISION OF INFORMATION TECHNOLOGY

2013-2014
THE TRANSITION CONTINUES

2013-2014 GOALS

Support Innovate

Upgrade Telecommunication System

Assess IT Equipment

Implement Single Sign-on Intranet Portal

Obtain Campus-wide Software Licenses

Obtain Enterprise File Share & Back-up

Upgrade Classroom Technology

Provide BANNER Training & Report Writing

Launch New Mobile Application

Increase Internet2 Services & Usage

Continue Ongoing Goals

Implement Application Development Lab for Students

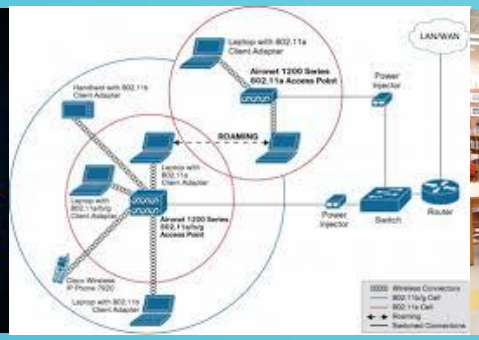
Explore New Technologies with Partners

2013-2014 HIGHLIGHTS OF ACCOMPLISHMENTS

ENHANCED THE TEACHING AND LEARNING EXPERIENCE

- PROVIDED FACULTY TRAINING & SUPPORT FOR INNOVATE
- PROVIDED CLASSROOM/LAB TECHNOLOGY UPGRADES & MONDOPADS TO EVERY COLLEGE
- INCREASED CAMPUS-WIDE ENTERPRISE LICENSES (I.E. SPSS) & NEGOTIATED NEW BLACKBOARD FEATURES IN SUPPORT OF JSU ONLINE
- SUPPORTED STUDENT LIFE MANAGEMENT SOFTWARE - SYMPLICITY
- IMPLEMENTED ONLINE REGISTRATION FOR SUMMER CAMPS & INTRODUCED JSU MARKETPLACE
- AUTOMATED FACULTY PERFORMANCE EVALUATION INSTRUMENT
- PROVIDED ACCREDITATION ASSISTANCE FOR THE COLLEGE OF PUBLIC SERVICE

ENHANCED THE CAMPUS INFRASTRUCTURE



- CONTINUED SUPPORT OF IPAD INITIATIVE
- PERFORMED CAMPUS-WIDE IT EQUIPMENT ASSESSMENT & CLEAN-UP
- EXECUTED CONTRACT & INSTALLED INFRASTRUCTURE FOR VOIP PHONE SYSTEM
- INCREASED WIRELESS BANDWIDTH FOR DORMS ON CAMPUS
- UPGRADED UPS BACK-UP SYSTEM & INSTALLED NEW ENTERPRISE BACK-UP SYSTEM
- INSTALLED WIRELESS AT BLACKBURN MIDDLE SCHOOL
- EXPOSED STUDENT EMPLOYEES TO NEW TECHNOLOGIES

ENHANCED BUSINESS OPERATIONS

- MOVED BANNER TO ELLUCIAN HOSTED ENVIRONMENT
- DEPLOYED COGNOS REPORT WRITING FOR BANNER
- PROVIDED BANNER TRAINING
- COMPLETED INTEGRATION WITH PEOPLE ADMIN & SYMPLICITY
- IMPLEMENTED ELLUCIAN MOBILE APP
- PROVIDED BANNER SUPPORT
- CONDUCTED BUSINESS PROCESS IMPROVEMENT SESSIONS

2014-2015 GOALS

Deploy & Provide Training for VOIP Phone System

Deploy & Provide Training for Microsoft Office 2013 (Includes Free Office 365)

Deploy Single Sign-on with Microsoft SharePoint

Provide Campus-wide Licenses: SAS & More

Offer New Blackboard Services (Outcomes, Collaborate, & Student Services)

Deploy New Mobile Application

Upgrade Faculty/Labs Computers, Support Innovate/Create, & Provide Faculty/Staff Training

Continue to Introduce New Technology to Faculty & Classroom (i.e. eBeam, Swivl)

Implement Software Management Tools

Complete Travel & Expense, BDMS, & Blackboard Integration

Complete RFID Implementation & Wireless Security Deployment

Partner with Colleges on Research Proposals

ONE IT

Academic IT
Computing & Communications
Information Technology
Managed Services
Special Projects

SERVING ONE JSU

DIVISION OF INFORMATION TECHNOLOGY

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