Step-by-Step Guide for Housing Selection

My JSU StarRez Portal
Click Here to access your 24/25 Academic Year Housing Application, and then follow the steps below.

Click "Log in" in the top right corner.

Click "Student SSO Login"
Log in to the portal using the instructions provided on the screen. The password to use is your NET ID password.

Click "Housing Application"

Select "Continue" beside your Fall 2024 Housing Application
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This is the first page of the Fall 2024 Housing Application.

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### Waiting On Booking

**Congratulations! You have completed Step One!**

You have completed your Academic Year 2024-2025 Housing application.

**Step 2: Ensure the following items are completed before the listed selection and payment dates:**

- The JSU Financial Aid office has received your FAFSA for the upcoming academic year.
- Student has received immunization clearance. Please contact JSU Student Health Services at healthservices@jsu.ms.edu.

Room payment and selection windows are listed below.

**Step 3: Select A Room & Pay $100 Non-Refundable Housing Application Fee**

Students must complete Steps 1 & 2 to complete Step 3. Room selection for new students will occur in various rounds. The Department of Housing and Residence Life cannot guarantee housing availability for each round. Should spaces become unavailable before a selection window opens, the Department will notify applicants, cancel subsequent spaces, and notify applicants when spaces become available.

**Selection & Payment Rounds**

- Round 1: April 24, 2024
- Round 2: May 15, 2024
- Round 3: June 12, 2024
- Round 4: June 26, 2024

Eligible students who fail to select a room by June 26th will be administratively assigned.

You started your application for Academic Year 2024-2025 on 2/6/2024, and have signed the contract as of 2/6/2024.

Your application is complete as of 2/6/2024. You started your application for Academic Year 2024-2025 on 2/6/2024, and have signed the contract as of 3/13/2024.

Your application is complete as of 2/18/2024.

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**JSU Housing Cancellation Policy** Students may cancel their housing assignment by submitting a cancellation request to JSU Housing at housinginfo@jsu.ms.edu. The request must include the student's name and J-Number. Note that cancellations received after June 30th will incur a $550.00 cancellation fee. Cancellations received 7 business days after the start of the semester will result in the full amount of housing and meal plans being charged.

**JSU Housing No-Show Policy** Students must move in within 48 hours of the scheduled move-in date. Failure to do so will result in the loss of housing assignment. Students requesting late move-in/arrival times should do so by contacting Housing at housinginfo@jsu.ms.edu.

If you have any questions or concerns, please contact us at 601.979.2320 or housinginfo@jsu.ms.edu.

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For questions regarding living on campus, please contact us at 601.979.2320 or housinginfo@jsu.ms.edu.
Click on the side tab that says "Room Selection." Next, you will see the available options. Please click "Add to Cart" for the room that you'd like to select.
Once you've added the room to your cart, it will say "Remove From Cart."
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Scroll to the bottom of the page and click "Save & Continue"
Select the bed # from the dropdown menu.

Two residents are assigned to each space. Bed 1 and Bed 2 are identical and this selection does not determine the side of the room or any other criteria other than being either student 1 or student 2 assigned to the room.

Once you've selected bed 1 or 2, click "Assign Beds"
Confirmation of your selection will be displayed on this screen. Verify that this is the room you’ve selected by clicking "Save & Continue."
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The next step, you will sign the Housing Contract if you agree to the terms and conditions. You accept the contract by typing your J# in the box and clicking "Save & Continue."
Under New Student Application Fee Information, click "Save & Continue." The next screen displays the fee. Click "Pay Now."

Enter your credit card details for the payment and click "Submit."
The Account Summary/Booking Summary will be displayed next. Once you've reviewed the details provided on this page, you can click "Return to Home" where you'll see the same information, which confirms that you have secured your housing space for Fall 2024 at Jackson State University!
Congratulations! You've completed your housing selection for Fall 2024! You'll see the details as the example provides below, with your room details and that you've signed the contract and paid the fee. We look forward to seeing you in the Fall 2024 semester! Please monitor your student email throughout the summer for updates related to housing for the Fall 2024 semester!