



DUO – Installation and Activation Instructions

For iPhone and Android Users

1. **Download the DUO Mobile App:** Open the **Apple App Store** (iPhone) or **Google Play Store** (Android).
2. **Search for DUO Mobile:** Enter "Duo Mobile" in the search bar.
3. **Install the Application:** Select **Duo Mobile** and follow the prompts to download and install the app on your mobile device.
4. **Activate Your DUO Account:** Follow the activation instructions provided in your university email to complete the setup process.

IMPORTANT NOTICE:

Students who are enrolled in courses will receive an automated email from the university's DUO authentication system containing instructions for enrolling and activating their DUO accounts.

Note: Installing the Duo Mobile application does not automatically activate your account. You must complete the enrollment and activation process using the instructions provided in your DUO email.

Need Assistance?

If you experience difficulties installing or activating DUO Mobile, please contact:

Academic Information Technology (AIT)

Jackson State University

Phone: 601-979-0245