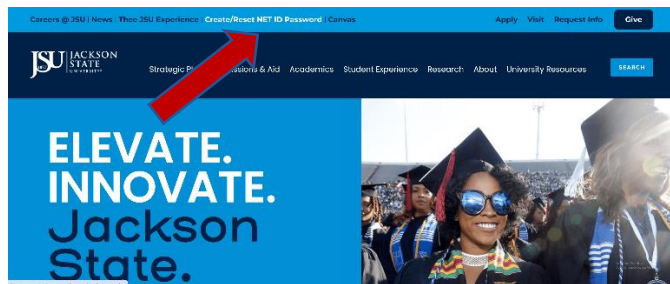
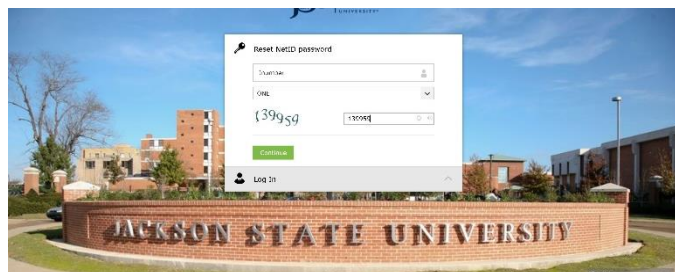


NetID password setup. **Detailed instructions are on page 2 and 3.**



Open your browser and navigate to www.jsu.edu

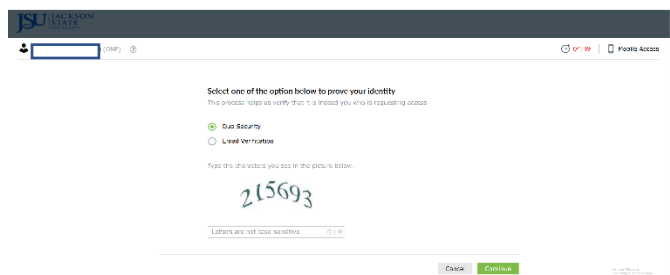
Click **“Create/Reset NET ID Password”** from the menu at the top.



Type your **JNumber** for the username.

Type the (6) numbers

Click **Continue**.

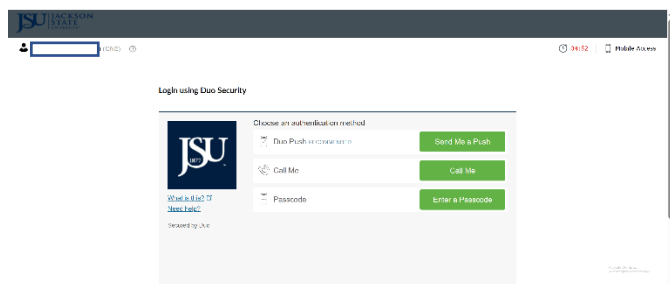


If you have installed and activated DUO, type the numbers

Click **Continue**.

Otherwise,

Select **Email Verification**, type the numbers, then click **Continue**. Copy and paste the code from your email then follow the instructions for email options.

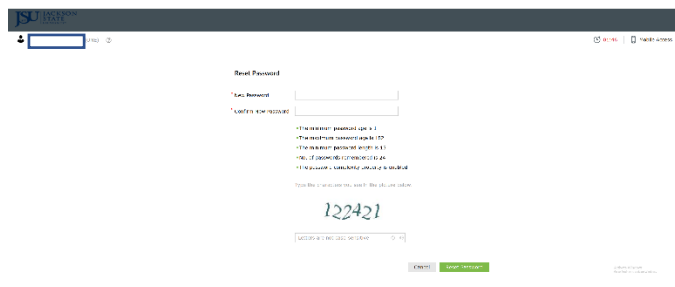


Select your DUO authentication method.

Type your new password in both boxes.

Type the numbers.

Click **“Reset Password”**.



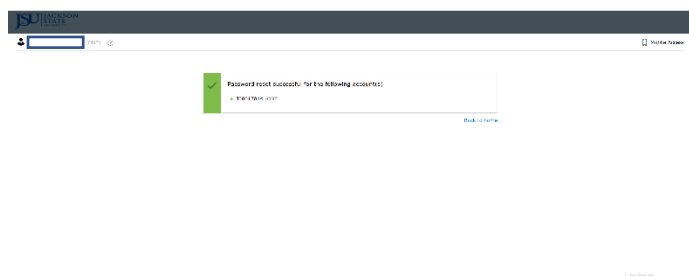
Your NetID password has been reset.

Close this tab.

Open a new tab and go back to the JSU homepage.

You can now access Thee JSU Experience.

For help, contact Academic IT (601-979-0245)



NetID Password Setup and Reset Instructions

Jackson State University | Academic Information Technology

Follow the steps below to create or reset your NetID password. Your NetID credentials are used to access Thee JSU Experience and other university systems.

Step 1: Access the JSU Website

1. Open your preferred web browser (Google Chrome, Microsoft Edge, Safari, etc.).
2. Navigate to www.jsums.edu.
3. From the menu at the top of the homepage, click “**Create/Reset NET ID Password.**”

Step 2: Enter Your Student Information

1. Enter your **J-Number** in the Username field.
2. Enter the **six-digit verification code** displayed on the screen.
3. Click “**Continue.**”

Step 3: Verify Your Identity

You will be prompted to verify your identity using DUO or email verification.

Option A: DUO Authentication (If Already Activated)

1. If you have installed and activated DUO Mobile, enter the verification numbers displayed on the screen, as prompted.
2. Click “**Continue.**”
3. Select your preferred **DUO authentication method** and complete the verification process.

Option B: Email Verification (If DUO Is Not Activated)

1. Select “**Email Verification.**”
2. Enter the verification numbers displayed on the screen.
3. Click “**Continue.**”
4. Check your email for the verification code.
5. Copy the verification code from your email and paste it into the designated field.
6. Follow the on-screen instructions to complete email verification and proceed with password setup.

Step 4: Create Your New NetID Password

1. Enter your **new password** in the first password field.
2. Re-enter the same password in the confirmation field.
3. Ensure that your new password meets the password requirements displayed on the screen.
4. Enter the verification numbers displayed.
5. Click “**Reset Password.**”

Step 5: Confirm Your Password Reset

Once the process is completed, you should receive a confirmation message stating:

“Your NetID password has been reset.”

Your new password is now ready to use.

Step 6: Access Thee JSU Experience

1. Close the current browser tab.
2. Open a new browser tab.
3. Return to the Jackson State University homepage at www.jsums.edu.
4. Select **Thee JSU Experience**.
5. Sign in using your NetID credentials and newly created password.

Need Assistance?

If you experience difficulties creating or resetting your NetID password, please contact:

Academic Information Technology (AIT)

Jackson State University

Phone: 601-979-0245

Our team is available to assist you with NetID password setup, DUO authentication, and access to Thee JSU Experience.