

JACKSON STATE UNIVERSITY
May 2006 Student Satisfaction Survey
Summary Analysis

N=745

Items	Percentage Levels of Satisfaction			
	Satisfied	Neutral	Dissatisfied	Total %*
Course content in major field	88.6	8.2	3.2	100.0
Instruction in major field	85.6	11.0	3.4	100.0
Out-of-class availability of instructor	76.6	17.2	6.2	100.0
Attitude of faculty towards students	74.0	16.9	9.1	100.0
Value of information provided by instructor	79.2	13.6	7.2	100.0
Student voice in university policies	51.8	31.9	16.2	99.9
Rules governing student conduct at university	63.6	28.9	7.5	100.0
Resident hall rules and regulations	45.0	43.1	11.9	100.0
Personal security/safety at the university	58.3	25.2	16.5	100.0
Adequate classroom facilities	74.2	16.2	9.5	99.9
Adequate laboratory facilities	62.8	22.7	14.5	100.0
Representation of students by Student Union	60.8	30.7	8.5	100.0
Campus bookstore	74.4	15.1	10.5	100.0
Availability of student housing	52.3	44.2	3.5	100.0
Billing and fee payment procedures	51.4	26.2	22.4	100.0
University's concern for students	51.1	25.9	23.0	100.0
Attitude of non-teaching staff	52.2	30.1	17.7	100.0
Campus media (student newspaper, radio station)	60.9	34.2	4.8	99.9
Overall satisfaction with quality of education received	84.8	11.4	3.8	100.0

* Total percentages may not add to 100 percent because of rounding.

Campus Services	Percentage Levels of Satisfaction		
	Used	Did Not Use	Total %
Academic advising	85.0	15.0	100.0
Career planning	43.8	56.2	100.0
Job placement	35.0	65.0	100.0
Student health center	51.4	48.6	100.0
Financial Aid	94.4	5.6	100.0
Financial services	94.9	5.1	100.0
Parking facilities	87.5	12.5	100.0

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Campus Services	Percentage Satisfaction Level of Service Used			
	Satisfied	Neutral	Dissatisfied	Total %*
Academic advising	69.1	10.5	5.4	85.0
Career planning	34.2	7.8	1.7	43.7
Job placement	27.0	5.6	2.4	35.0
Student health center	37.4	10.5	3.5	51.4
Financial Aid	61.1	16.4	16.9	94.4
Financial services	59.6	18.9	16.4	94.9
Parking facilities	31.5	15.4	40.5	87.4
Overall satisfaction with quality of services used	61.6	28.9	9.5	100.0

** Percentages (except overall satisfaction) will not add to 100 percent because non-users of services were excluded.*

Activities Participated In	Percentage Frequency of Participation			
	Frequently	Occasionally	Not at All	Total %*
Religious service	34.8	30.6	34.6	100.0
Being bored in class	12.1	64.3	23.6	100.0
Participated in organized demonstrations	18.9	41.1	40.0	100.0
Failed to complete homework assignment on time	4.8	43.4	51.8	100.0
Tutored another student	14.5	50.1	35.4	100.0
Studied with others	41.3	50.3	8.3	99.9
Was a guest at a teacher's home	3.8	11.8	84.4	100.0
Smoked cigarettes	3.5	6.8	89.7	100.0
Drank beer	4.8	17.4	77.7	99.9
Drank wine or liquor	7.1	41.3	51.5	99.9
Felt overwhelmed by all that needed to be done	28.7	54.1	17.2	100.0
Felt depressed	10.6	47.0	42.4	100.0
Performed volunteer work	34.0	49.0	17.0	100.0
Played a musical instrument	10.7	15.8	73.4	99.9
Asked a teacher for advice after class	30.7	59.2	10.1	100.0
Overslept and missed a class	6.3	45.6	48.1	100.0
Discussed politics	19.1	59.2	21.7	100.0
Worked in a local, state or national political campaign	6.7	24.8	68.5	100.0
Voted in a student election	29.5	39.5	31.0	100.0
Used a personal computer	80.1	17.3	2.6	100.0
Socialized with someone of another racial/ethnic group	61.9	34.0	4.1	100.0

** Total percentages may not add to 100 percent because of rounding.*