

JACKSON STATE UNIVERSITY
May 2012 Student Satisfaction Survey
Summary Analysis

N=1466

Items

Academic Characteristics

	Percent Satisfaction*			Total %
	Satisfied	Neutral	Dissatisfied	
Course content in major field	91.3	7.4	1.4	100.1
Instruction in major field	89.4	8.1	2.5	100.0
Out-of-class availability of instructor	84.4	12.0	3.6	100.0
Attitude of faculty towards students	83.2	12.4	4.4	100.0
Value of information provided by instructor	84.6	10.8	4.6	100.0
Student voice in university policies	70.1	23.7	6.1	99.9
Rules governing student conduct at university	76.3	20.0	3.7	100.0
Resident hall rules and regulations	59.1	35.3	5.5	99.9
Personal security/safety at the university	67.7	20.7	11.5	99.9
Adequate classroom facilities	81.8	12.3	5.9	100.0
Adequate laboratory facilities	76.0	16.8	7.2	100.0
Representation of students by Student Union	72.0	25.2	2.8	100.0
Campus bookstore	85.3	10.6	4.1	100.0
Availability of student housing	58.5	39.2	2.3	100.0
Billing and fee payment procedures	65.3	22.0	12.6	99.9
University's concern for students	67.3	22.0	10.6	99.9
Attitude of non-teaching staff	69.6	21.3	9.1	100.0
Campus media (student newspaper, radio station)	72.2	25.5	2.3	100.0
Overall satisfaction with quality of education received	87.3	10.5	2.2	100.0

* Percentages may not add to 100% because of rounding.

Campus Services Used

	Percent Service Used/Not Used		
	Used	Did Not Use	Total %
Library	94.8	5.2	100.0
Academic advising	89.8	10.2	100.0
Career planning	50.3	49.7	100.0
Job placement	34.2	65.8	100.0
Student health center	51.6	48.4	100.0
Financial Aid	94.3	5.7	100.0
Financial services	93.2	6.8	100.0
Parking facilities	88.3	11.7	100.0

Campus Services

	Percent Satisfaction of Service Used*				
	Satisfied	Neutral	Dissatisfied	Did Not Use	Total %
Academic advising	78.4	10.2	8.1	3.3	100.0
Career planning	43.0	49.7	6.7	0.6	100.0
Job placement	29.5	65.8	4.1	0.7	100.1
Student health center	42.0	48.4	6.2	3.5	100.1
Financial Aid	73.0	5.7	11.6	9.8	100.1
Financial services	71.6	6.8	12.2	9.3	99.9
Parking facilities	52.8	11.7	11.4	24.1	100.0
Overall satisfaction with quality of services used	79.2	17.1	3.8		100.1

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Activites Participated In

	Percent Frequency of Activity Participation*			
	Frequently	Not at All	Occasionally	Total %
Religious service	30.4	38.7	30.9	100.0
Being bored in class	11.2	34.7	54.2	100.1
Participated in organized demonstrations	24.3	37.1	38.6	100.0
Failed to complete homework assignment on time	6.0	56.1	37.9	100.0
Tutored another student	17.5	34.7	47.9	100.1
Studied with others	40.6	12.9	46.5	100.0
Was a guest at a teacher's home	5.4	83.5	11.1	100.0
Smoked cigarettes	4.7	86.7	8.6	100.0
Drank beer	5.9	73.9	20.1	99.9
Drank wine or liquor	7.9	49.1	43.0	100.0
Felt overwhelmed by all that needed to be done	21.5	25.9	52.6	100.0
Felt depressed	12.1	52.0	35.9	100.0
Performed volunteer work	37.8	17.2	45.0	100.0
Played a musical instrument	12.8	67.5	19.7	100.0
Asked a teacher for advice after class	31.2	14.6	54.2	100.0
Overslept and missed a class	6.5	56.8	36.8	100.1
Discussed politics	20.7	29.2	50.1	100.0
Worked in a local, state or national political campaign	10.2	69.0	20.9	100.1
Voted in a student election	27.1	42.2	30.7	100.0
Used a personal computer	75.4	4.2	20.4	100.0
Socialized with someone of another racial/ethninc group	59.8	5.3	34.9	100.0

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Personal Considerations

	Percent Frequency		
	Yes	No	Total %
Planned to join the military	6.3	93.7	100.0
Raising family now	42.2	57.8	100.0
Planned to raise a family	66.4	33.6	100.0