

July 16, 2020 |

*This information is subject to change and will be updated regularly.*

## Temporarily Adjusted Dining Procedures

To ensure you have a safe and healthy experience as you return to campus or start your first semester at Jackson State University®, we are temporarily adjusting our dining procedures.

All JSU™ dining facilities are slated to undergo service changes of "to-go" and pre-packaged options. All dining facilities will allow for to-go and pre-packaged options. Buffets and self-service options will be suspended in all dining facilities at this time. All transactions will be cashless. Mobile ordering options such as Grub Hub and Bite+ will be offered for easy and convenient ordering. Students will receive a notification when their order is ready for pickup to eliminate waiting in lines.

Frequent sanitization of dining facilities will occur. The dining hall and campus eateries' density will follow CDC physical-distancing guidelines and state public health guidance.

JSU™'s dining partner, SodexoMAGIC, will conduct employee screening and be responsible for the provision of personal protective equipment and protective barriers to facilitate dining employee safety.

Students in on-campus housing designated for isolation will be provided with contactless delivery coordinated through JSU™ Campus Police and JSU™ Housing.

Please note that the information below is subject to change and will be updated regularly.

### **14-Day Dining Hall Restriction**

Dine-in meals will be restricted from Monday, August 10- August 23 to eliminate possible contamination due to the residential move-in schedule. Meal accommodations will mirror protocol from spring 2020 with hot grab and go meal items provided.

## **Dine-In scheduling is set to resume on Monday, August 24 for the Heritage Dining Hall & Legacy Food Court.**

### **Social Distancing (Open Dining Locations with Capacity Limits) 25% Occupancy**

- Students will see signage delineating traffic patterns and queuing space to ensure social distancing;
- Students will find attended stations that include posted menus; and
- Students may utilize Bite+ or menus to make selections, learn about promotions, and determine safest traffic route to stations.

# Ways to Dine:



## Take a Meal To-Go

Menus can be viewed using the Bite<sup>+</sup> app.

Meal plan customers are welcome to come to Heritage Dining Hall and choose from a variety of to-go items. TigerBucks/Dining Dollars, JSU™ Supercard and credit / debit cards may be used to purchase meals to-go from any of our retail locations. Please note our food safety practices below when taking food to-go.

### ***Resident Dining***

Full meals ready to Grab & Go and for reheating at the guest's convenience.

### ***Simply to Go***

Pre-packaged sandwiches, wraps, salads, snacks, packaged and sides ready to Grab & Go and enjoy immediately or save for later.

Breakfast Grab & Go favorites, such as yogurt, fruit, handheld breakfast sandwiches, and overnight oats.



## Order Online and Pick-up with Grubhub™

Easily pick-up food from select dining facility/ retail locations by using Grubhub™.

Download the app to view menus, locations, and place your order.

Meal plan participants may use Grubhub™ to order food from the JSU dining services with their meal plan or TigerBucks. Please note that menu items on Grubhub™ may vary from to-go and dine-in options in these locations. Those without a meal plan may use Grubhub™ to order food from select retail dining locations by using credit/debit, Tiger Bucks, or Supercard. Please note our food safety practices below when taking food to-go.

## Food Safety Practices:

Cold food should stay below 41°F to minimize the potential for pathogen growth, and hot food needs to remain above 135°F.

All food items taken out should be consumed or refrigerated within two hours. Refrigerated leftovers should be consumed or discarded within two days.

When reheating refrigerated food, the food must be reheated to at least 165°F within two hours of removing it from refrigeration.

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For more dining information, please contact Auxiliary Enterprises at 601-979-1325 or 601-979-1065 or visit <https://jsums.sodexomyway.com/>.

Students who need health care assistance may contact the University Health Center at (601) 979-2260, via email at [healthservices@jsums.edu](mailto:healthservices@jsums.edu) or visit <https://www.jsums.edu/healthservices/>.

For JSU™ updates and prevention, visit <https://www.jsums.edu/covid19/>.