

FREQUENTLY ASKED QUESTIONS

Are students going to be able to eat in the cafe, or is it going to be all grab and go?

All JSU™ dining facilities are slated to undergo service changes of “to-go” and pre-packaged options. Buffets and self-service options will be suspended in the dining facilities at this time. All transactions will be cashless. Mobile ordering options such as Grub Hub and Bite+ will be offered for easy and convenient ordering. Students will receive a notification when their order is ready for pickup to eliminate waiting in lines.

If our options have been reduced to to-go and pre-packaged options, why did the meal plan increase?

Meal plan prices increase annually due to inflation, recommended labor and service changes, food costs, and contractual obligations.

Will the Legacy Food Court be open?

Yes, the Legacy Food Court will be operational in both fall and spring.

Will there be multiple food choices for take-out options?

Multiple food options will be available from each of the various concepts currently in the Heritage Dining Hall, including the Pizza and Burger Grill, Salad Bar, Entrée Station, etc.

Will we be able to take out multiple plates or go back for seconds?

Yes, students will be able to take out multiple items from all of our current meal stations.

Will the meal plan cost be lowered?

No, the current meal plan rates for the 2020-2021 academic year have been approved and adopted as published.

If you live on campus, are you required to have a meal plan?

Yes, all residential students are required to have a meal plan.

If so, can we change our meal plan to just 5 days a week instead of 7?

Freshmen residential students are required to have the default plan, which is the 7 Day All-Access, with \$250 TigerBucks to ensure they are acclimated to campus living. All upperclassman can change their meal plan to either of the three residential meal plan options.