

About the Veterans Center

Question:

Where is the Veterans & Military Student Support Center located?

Answer:

Jacob L. Reddix Hall; 3rd Floor Suite 302

Question:

How do I contact the Veterans Center?

Answer:

Address: 1400 John R. Lynch Street, P.O. Box, Jackson, MS 39217-0125

Phone: 601-979-1365

Email: jsuveterans@jsums.edu

Question:

Who are the VA representatives on campus and how can I reach them?

Answer:

Ms. Kimberly Alcorn

Director of Veterans and Military Students Support Center

601-979-0889

Ms. Daphne Trigg

Office Manager/Administrative Assistant

Work Study Supervisor

Office Operations

601-979-1365

Mrs. Stephanie Bibbs

VA Benefits Counselor / School Certifying Official

601-979-1755

Question:

What services are provided by the Veterans Center?

Answer:

- Certification of enrollment to the U.S. Dept. of Veterans Affairs
- Liaison services between students and the Dept. of Veterans Affairs
- Assistance with requesting Joint Service Transcripts for credit evaluation
- Submission of Community Service Forms to award service hours
- Out-of-State Fee Waiver requests for eligible military-connected students
- Resource referrals for military-connected students
 - The Latasha Norman Center for Counseling Services
 - Accessible Education & Resources Center
 - DoD Sponsor Tutoring Services

VA Educational Benefits Information

Question:

How do I start or apply for my educational benefits?

Answer:

You can apply for benefits two ways:

- The first process is to complete an online application for VA education benefits @ www.gibill.va.gov and click on "Apply Online."
- The second process is to complete an application in the JSU Veterans & Military Student Support Center. Once you receive your "Certificate of Eligibility" from the VA, bring a copy to the JSU Veterans & Military Student Support Center for certification purposes. If you are currently in a military unit bring a copy of your "Notice of Basic Eligibility" that comes from your military unit education officer.

Question:

What VA form do I complete, there are so many?

Answer:

- VA Form 22-1990 is for students who have never utilized any G.I. Bill benefits and are first time users.
- VA Form 22-1995 is for students who have used benefits at another school and are transferring to Jackson State University.
- VA Form 22-5490 is for those students who are dependents of a veteran.
- VA Form 22-5495 is for those students who are dependents of a veteran and are transferring from another school to Jackson State University.
- VA Form 28-1900 is for those students who are classified by the VA as "Vocational Rehabilitation". You must contact your local VA office at 601-362-4471.

Question:

How many months of benefits can I receive?

Answer:

You can be entitled to receive up to 36 months of full-time education benefits, however, entitlement is dependent upon many factors covered by the VA. Refer to www.gibill.va.gov for the current VA rates based on your chapter.

VA Educational Benefits and VA Work-Study

Question:

After I am certified, when will I receive my benefits?

Answer:

The VA takes approximately 4-6 weeks to process a claim. You can always contact the JSU Veterans & Military Student Support Center after the 4-6-week time frame, or you may contact the VA directly at 1-888-442-4551.

Question:

What if I have a change in my enrollment status?

Answer:

You must contact the JSU Veterans & Military Student Support Center immediately. The staff will help you determine if and how the change will impact your benefits each semester. If you change your schedule, bring a revised one signed by your advisor. Failure to do this may result in a reduction in your benefits and it will create a VA debt (You will have to pay money back to the VA)

Question:

How do I verify my enrollment each month?

Answer:

To verify their enrollment, the following options are available to beneficiaries:

- Text: To verify via text, beneficiaries can opt-in when they begin using their benefits to receive a text message from VA on the last day of each month to confirm their enrollment.
- Email: If beneficiaries choose to opt out of text verification, they will receive monthly enrollment verification messages by email.
- Online: Beneficiaries can verify their enrollment through VA's online tool.
- Ask VA: Beneficiaries can verify through Ask VA by sending a message with their enrollment dates.

Question:

Can I receive VA work-study benefits?

Answer:

Yes, VA work-study benefits are available for those who qualify; however, you must contact the JSU Veterans Center.

Educational Experience: Armed Services and Deployment

Question:

How can I receive credit for Educational Experience in the Armed Services?

Answer:

Jackson State University utilizes the American Council on Education's Guide to the Evaluation of Educational Experiences in the Armed Services" for the evaluation of training for military occupational skills. Veterans & Military Students may contact The JSU Department of Registrar & Records. Additional military transfer credits are at the discretion of the major department chair and the dean of the college in which the student is enrolled.

Question:

What if I am deployed or called to active duty during the semester?

Answer:

If you are called to active duty and need to withdraw while receiving benefits, there are a few offices on campus that you must notify. It is imperative that you contact the Division of Student Life, the Department of Registrar & Records, your academic department, housing (if you live on campus) and the Veterans Center. This will ensure that you do not pay tuition and fees unnecessarily and to ensure a smooth return at a later date.

- Bring a copy of your orders to the JSU Veterans & Military Student Support Center and we will forward it to the VA.
- If you deploy overnight or after business hours, fax a copy of your orders to 601-979-0890 (JSU Veterans Center) or email to jsuveterans@jsu.edu.
- Contact your academic department, financial aid, housing (if you live on campus), the registrar's office and the division of student life.