Enroll your Android or Apple device(s) in DUO Security
Check your JSU Email for the enrollment invitation. If you do not see the invitation, please call our Cyber Security department at 601-979-1005/6400.
You will receive an email from Duo Security with a subject of Duo Security Enrollment.
In the email, click the link to begin the enrollment process.
Click the green start setup button, then skip for now, then continue. Next, click the green continue button.
Enter your mobile number. After you enter your number, check the box underneath and click the green continue button.
Click the text me option. Check your device for the duo verification. After entering the code, click the verify button, then click the green continue button.
Select "Automatically send this device a duo push" option from the "when I log in" section, then click the blue finish enrollment button.
Select the highlighted option, click the blue finish enrollment.
Your Duo Enrollment is COMPLETE! - Learn More.

Printers & Fax Support
Phone: JSU IT/Xerox Support
Link: Xerox Copiers

Help Desk Support
Phone: 601-979-7073
Email: banner@jsums.edu
Link: Banner Support

E-mail Support
Phone: 601-979-0838
Email: email.admin@jsums.edu
Link: email.support@jsums.edu

ACTIVATE/RESET YOUR NETID PASSWORD
Visit Reset NET ID Password
The NETID is your J-Number and (15) character password. It is used to access User PAWS, Canvas, Library System, Open Access Computer Labs computers, and other university services and systems.
Click the "Forgot Your Password" button.
- Enter your J-Number in the Username box. (Enter the Captcha in the captcha box then click the Continue button.)
- You will be required to authenticate via DUO Security or JSU Email. - Learn More.